



An Emergency Food Pantry and Referral Service for Hampshire County  
265 Prospect Street Northampton, MA 01060 (413) 586-6564 www.TheNSC.org

“You filled my arms with groceries,  
and my heart with hope.”

*~ A client after her first visit to the  
Northampton Survival Center this winter*

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April 7, 2010

Dear Neighbors and Friends:

**Growth and Innovation** versus **Consistency and Stability**... Over my six years at the Northampton Survival Center, I've observed the tension between these seemingly inconsistent goals.

At times, the Survival Center's health is best demonstrated by its willingness and ability to flexibly grow and change in response to fluctuating needs and demands. Yet, in serving a population whose lives are frequently chaotic and disordered by circumstances beyond their control, we place a premium on being a stable and reliable resource for clients at all times.

Happily, at this point in the Center's history, these apparently competing goals are very much in balance. We're now in the midst of a Capital Campaign and are actively preparing to expand and improve our facility for the long-term. At the same time, we continue to provide food to the 40 – 60 families a day who come to us for help throughout the year.

Even as we look forward to a bright future in our expanded space, we still buy food, pay bills, and must raise the money that funds our program day in and day out. All year long, financial support from donors like you makes our work possible.

If you've recently made a donation, we thank you for your support. And if you haven't, we invite you to join us now at whatever level you're able – and we thank you for becoming part of the vibrant community that embraces the Survival Center's work.

With warm regards,

Heidi Nortonsmith

