

Pantry Hours:

Monday, Wednesday, Friday: 11 am - 2 pm
 Tuesday & Thursday: 4 - 7 pm

What It's Like At The NSC

Pantry hours at The NSC are friendly and sociable. Once you enter the pantry, clients are given a number and take turns going through a brief intake process, after which they will be served in turn by our pantry volunteers. While waiting for their number to be called, clients are free to peruse and choose from the donated clothing, household items and books, and fresh produce.



"I appreciate NSC being available to help me just when I was thinking that we would have to ration the food we had til the next paycheck. Thanks NSC!"

What do I need to bring?

Clients need to bring with them proof of their residence and proof of their children living with them to every visit to the pantry. **Proof of Address** can be a license, piece of mail, utility bill, rent receipt, or anything with your name and current address on it. **Proof of Children** can be MassHealth (or other insurance) cards, social security cards, birth certificates, or school IDs. In addition, clients coming for the first time must be prepared to identify sources of household income.

Financial Eligibility

Clients must be financially eligible for our services, not earning more than:

Number in Household	Annual Gross Income	Monthly Gross Income	Weekly Gross Income
1	\$20,036	\$1,670	\$386
2	\$26,955	\$2,247	\$519
3	\$33,874	\$2,823	\$652
4	\$40,793	\$3,400	\$785
5	\$47,712	\$3,976	\$918
6	\$54,631	\$4,553	\$1,051
7	\$61,550	\$5,130	\$1,184
8	\$68,469	\$5,706	\$1,317
For each additional person add	\$6,919	\$577	\$134

Residential Requirements

In addition to meeting our financial guidelines, clients must also live in one of our sixteen service communities:

- Chesterfield
- Cummington*
- Easthampton
- Florence
- Goshen*
- Hadley
- Hatfield
- Haydenville*
- Leeds
- Northampton
- Plainfield*
- South Hadley
- Southampton
- Westhampton*
- Williamsburg*
- Worthington*

*Clients living in the hilltowns have the option of visiting our pantry in Goshen instead of Northampton. Clients may choose whichever location is more convenient for them; however, they must choose one.



Frequently Asked Questions

How often can I come?

Clients of the Center pick up a nutritionally-balanced food package once a month. In addition, clients are welcome to come to the Center once a week in order to select breads, bakery products, and fresh produce as available.

When getting started, new clients are eligible to receive an emergency distribution of food once a week for three weeks, then they begin coming in on a monthly basis.

When is the best time to come?

Because clients can choose any day within a month to pick up food, we cannot predict which shifts will be busier than others. Clients should come prepared to do some waiting, and to share the space in consideration of others. If you have difficulty being with a lot of other people, you may want to come during the second half of any shift, which may be a less busy time.

What if I arrive before the pantry is open?

We regret that we are not able to open our pantry for clients who arrive early, nor can we offer a sheltered environment in which to wait. Please be aware that our pantry opens and closes on schedule every day, and that if you choose to arrive early, we cannot offer you a warm and dry place to stand. Generally, there is no advantage to coming early, as food supplies are fairly constant throughout each shift.

Directions

From Downtown Northampton:

Starting at the Academy of Music, take State Street away from town until you reach a stop sign. Then turn Left onto Finn Street. Finn Street will end on Prospect Street, forcing you to turn right. The NSC is about a quarter of a mile up the road. Watch for the Synagogue on your right, we are immediately after it. Look for our green sign with the orange carrot.

From Easthampton:

Follow Route 10 into downtown Northampton. Go straight across the intersection with Main Street (Academy of Music will be on your right) onto State Street. Continue with directions above.

From Hadley & points beyond:

Starting on Route 9, cross the bridge and get into the right lane. At the light, take a right onto Damon Road. Go through the light at the intersection with King Street (which will put you on Bridge Road). At the next light, take a left onto Jackson Street. Follow Jackson all the way to the stop sign and turn left onto Prospect. The NSC is just down the street on the left. Look for our green sign with the orange carrot.

From Florence & Hilltowns:

After passing Cooley Dickinson Hospital, continue on, passing Child's Park on your left. Immediately after Child's Park, take a left onto Woodlawn. Follow Woodlawn to the stop sign. Turn right onto Prospect. The NSC is just down the street on the left. Look for our green sign with the orange carrot.



The Northampton Survival Center strives to improve the quality of life for low-income individuals and families in Hampshire County by providing food and other resources with dignity and respect.

Nutritionally-balanced food is provided once a month through our Goshen and Northampton locations. Our program is a "choice" program, which means that each package is custom-filled for every household.

In addition to picking up a food package once a month, clients may also visit once a week in order to select breads, bakery products, and fresh produce.



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www.TheNSC.org